



Pacific Bay Lifetime Limited Manufacturer Warranty

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Pacific Bay International Limited Warranty Policy:

- Limited lifetime manufacturer warranty on blanks and electrical components.
- Replacement period within 1 year of purchase for a \$20 shipping and handling fee per blank.
- Over 12 months there is a processing fee for returned products.
- A copy of the purchase receipt, your warranty form, and a check or money order must accompany all claims

Blanks: All Pacific Bay blanks are covered by lifetime limited warranty against defects in the materials or workmanship (manufacturer's defect). If it is determined that your product has manufacturer's defect within the first year of original purchase, we will replace or repair that product for a \$20 shipping and handling fee per blank. If the purchase date exceeds 12 months there is a warranty processing fee for replacement as follows:

- Fly Blanks \$40
- Fresh and Saltwater Blanks \$35
- One Piece Blank over 8' \$50
- Plus applicable Shipping and Handling Charges

Components: All Pacific Bay components are manufactured to the highest industry standards. In the event of product failure due to defective materials or workmanship as determined by PacBay the item will be replaced at a \$20 shipping and handling fee. With the following exceptions:

- All electrical components and Aluminum trolling butts are covered for one year with proof of purchase.
- Warranty does not cover breakage from use with butt secured in a fixed roll holder i.e. "rail fighting" Bluefin Tuna from gunwale rod holder or non-charter commercial use.

Warranty does not cover:

- Consequential or incidental damages such as the loss of fishing reel, component or rod customizing and assembly expenses affecting finished rod cost.
- Damage due to misuse, neglect or normal wear and tear.
- Damage caused to the blank during rod assembly or resulting from improper assembly, such as over tight thread wraps, improper spline locating technique, etc.
- Additions or modifications to the blank such as shortening, sectioning or tip top sizing.
- Any blank built into a rod for which it was not intended, such as a fly blank built into a spinning rod.

Pacific Bay International will have sole responsibility for determining the validity of any claim for warranty repair or replacement. No agent may offer any other warranty claim. One year claims will be accepted or denied based on the following criteria:

- The one year warranty period begins on the day following the item leaving our warehouse, or by a copy of the detailed receipt from the retailing agent stating part number and date of sale. No other method will be accepted.

Pacific Bay Warranty Claim Form

Name:	Email:	
Address:	Phone:	
City:	State:	Zip:
Model or Item Number:	Purchase Date:	Whom did you purchase from?
Description of Issue:		

Please complete the warranty form above and return along with proof and purchase and any applicable fees to:

Pacific Bay International
Attn: Claims Department
PO Box 177
Carlsborg, WA 98324-0177